

# Izzy Julio

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## **QA & Accessibility Lead - Mobile, Web & Games**

Experienced Quality Assurance professional with 19+ years testing e-commerce, healthcare, and game products on web, iOS, Android, and video game consoles. Known for clear documentation, thorough cross-device testing, and practical accessibility guidance (WCAG 2.2). Mentored testers, collaborated with designers and engineers to ship clean releases.

## **Skills & Tools**

- Manual Testing, Automation Testing, Regression, UAT, Accessibility (WCAG 2.2)
- Test Planning, Defect Triage, API Validation (Postman), Python, Cross-Browser / Device
- Jira, TestRail, Azure DevOps, Hive, WorkFront, BrowserStack, Slack, Shopify
- Agile / Scrum, SDLC, Live-Ops QA, Mobile & Console Games

## **Professional Experience**

### **Quality Assurance Lead (Independent Contractor)**

**11/2025 - 02/2026**

*INVIVO Brands - New York, NY*

- Lead QA for Zenpep and Vowst Veeva IVA. Authored full test plans through release
- Functional and regression testing on the Ready, Set, Zenpep iOS app across builds and devices
- Ensured Veeva CRM pharma compliance, testing and delivery

### **Quality Assurance Lead (Independent Contractor)**

**10/2025 - Current**

*Biolumina - New York, NY*

- Lead QA testing for pharma websites, Veeva IVA and Veeva CRM RTEs
- Cross-browser/device testing via BrowserStack, email QA via Litmus
- Maintained defect documentation through Azure DevOps. Collaborated with dev for release readiness

### **Event Coordinator & Arcade Operator**

**01/2025 - 10/2025**

*Hometown Arcade - Bloomfield, NJ*

- Troubleshoot, maintain, and document repair cycles for 55+ arcade systems and pinball machines
- Apply QA methodologies to hardware testing, preventative maintenance, and live-service operations
- Manage digital POS systems, customer support, and private event coordination
- Provide on-site technical support, optimizing gameplay experience and machine uptime

### **Quality Assurance Lead (Independent Contractor)**

**10/2024 - 04/2025**

*Verbal+Visual - New York, NY*

- Lead QA for e-commerce storefronts, testing across desktop, mobile, and tablet
- Conduct API and integration testing using Postman on custom Shopify builds
- Develop project-wide test strategies, schedules, and documentation from kickoff through release
- Execute cross-browser/device testing and accessibility audits (WCAG 2.2 compliance)
- Collaborate with dev, product, and design teams to unblock issues and ensure launch readiness

**Associate Director, Quality Assurance**

**10/2013 - 07/2024**

*FCB Health - New York, NY*

- Directed QA across 20-30 concurrent digital campaigns (web, mobile, email, apps)
- Managed and mentored a team of 9 analysts; built standardized QA documentation templates
- Led regression, cross-browser/device, and accessibility testing (508 & WCAG 2.2)
- Collaborated across departments to ensure successful delivery under tight deadlines
- Served as QA lead on regulated healthcare projects, ensuring compliance and stability

**Project Manager & Developer**

**07/2009 - 12/2011**

*RockGamer Studios - New York, NY*

- Managed weekly downloadable content (DLC) QA cycles for XBOX, PS3, and Wii
- Coordinated with clients, local & international teams to meet strict deadlines
- Contributed to the development of interactive and gameplay elements for Rock Band Network DLC

**Additional Experience**

*Code and Theory, Gameloft, Lifetime Networks, Longtail Studios - New York, NY*

QA roles in agencies and game development environments across web, iOS, Android, Xbox, and PS3. Focused on functional testing, regression, compliance reviews, and defect tracking.

**Leadership & Community Impact**

- Lead developer and accessibility advisor for the Rutgers Master Gardeners website
- Created and facilitated DEI and professional development programming for 400+ staff
- K-4 STEM educator, integrating environmental literacy with game-based and hands-on learning
- Recipient of the 2024 Rutgers Cooperative Extension Award of Excellence

**Certifications**

WebAIM Web Accessibility  
Certification

Google DoubleClick QA  
Certified

Veeva CRM Platform  
Certification

**Education**

**NJAES Cooperative Extension Master Gardener Program - Rutgers, The State University of New Jersey**

**Game Art & Design - The Art Institute of New York City**

**Graphic Communications - CUNY New York City College of Technology**